

Kingfisher Primary School

Who do I speak to?

Q: Is my question or concern a classroom or playground-related issue (learning, behaviour, friendships)?

If yes, contact your child's class teacher.

Q: What do I do if I have spoken to my child's class teacher and I feel the issue is unresolved?

Contact your child's Phase Leader who will be happy to assist:

Early Years (LKDN & YR) – Miss Jackson

Year 1 and Year 2 – Mrs Kerrigan

Year 3 and Year 4 – Mr Green

Year 5 and Year 6 – Mrs Farnell

Q: Is my question or concern a school-wide issue or unresolved concern?

If yes, please contact the school office to explain your concern, you will then be contacted by the Deputy Head (Mr Green) or Headteacher (Mr Glentworth).

Q: Is my question or concern a pastoral or well-being concern (emotional support)?

If yes, contact your child's class teacher in the first instance.

Q: Is my question or concern related to Special Educational Needs?

If yes, contact your child's class teacher – they are responsible for the day-to-day SEND provision within the classroom. They may ask the SENCO to contact you if it's appropriate.

Miss Booth only works on Monday & Tuesday at Kingfisher.

Q: Is my question or concern about my child's attendance?

If yes, contact our Attendance Champion – Mr Green

Q: Is my question or concern about ParentPay, lunches, breakfast or after-school childcare clubs?

If yes, please contact the school office and speak with Mrs Lawrence.